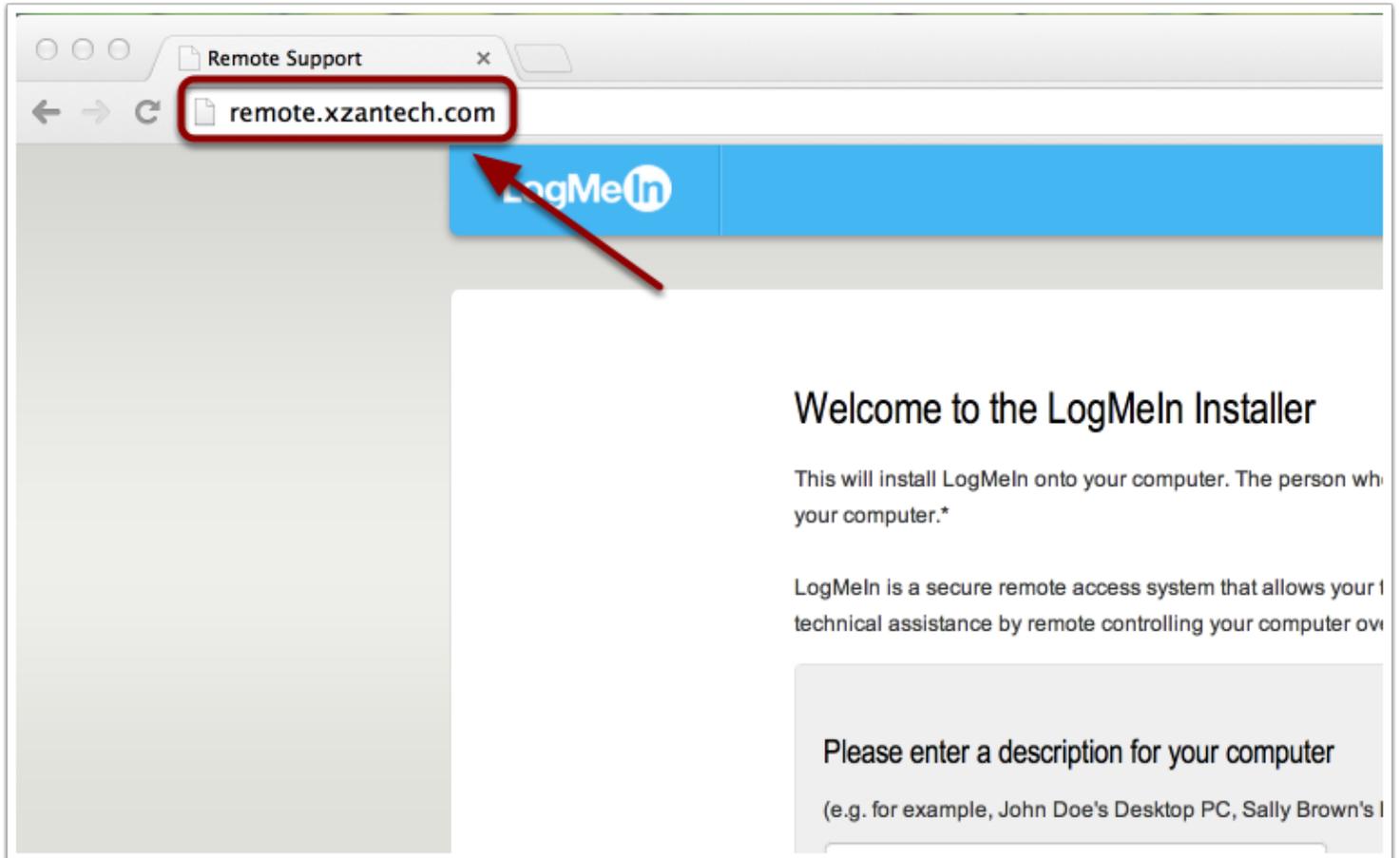


Preparing for Remote Assistance

Open Your Web Browser

Inside of a web browser go to "<http://remote.xzantech.com>".



Enter Computer Description

Now you will be directed to the LogMeIn deployment website. Enter a description for your computer. This description is how we will identify your computer. Next, check the box and then click "Continue".

LogMeIn is a secure remote access system that allows your trusted IT support professional to provide technical assistance by remote controlling your computer over the Internet.

Please enter a description for your computer

1 e.g. for example, John Doe's Desktop PC, Sally Brown's Mac):

2 John Doe's Desktop

3 I have received this link from a trusted source

Continue

* Only individuals with a valid username and password for this computer will be able to log in. If you are online, you will always receive an on-screen notification when an attempt is made to access your computer.

Download the Applet

On the next page click the "Download Now" button to begin downloading the remote support applet.

Download and Install LogMeIn

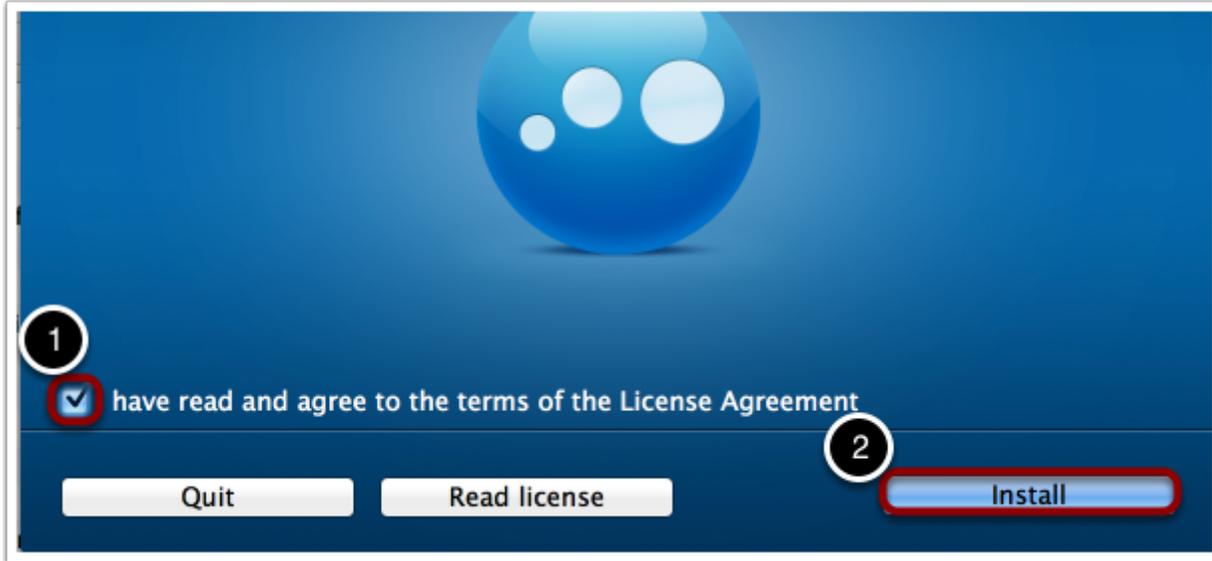


1. Download
First of all, make sure you're sitting at the Mac you wish to enable for remote control.

Download Now ←

LogMeIn Installer

Once the download has finished, begin running the installer. Check the agreement and then click "Install".



Installation Successful

Follow through the installer leaving the default options. When the installation is successful click **"Finish"**. If you do not have a password set on your computer LogMeln will ask you to create a passcode. Set the passcode to something you can easily remember. The Xzan Agent will need this passcode to connect to your machine.

